

Proposals for the Redevelopment of Bridgwater Community Hospital

Have Your Say



Your feedback will be used to inform NHS Somerset's Business Case for the New Bridgwater Community Hospital

Closing date for responses – Wednesday 2 December 2009

Introduction

The purpose of this document is to invite staff, partner organisations and the public, to give their views on the services proposed for the new Bridgwater Community Hospital.

Your feedback will be used to inform NHS Somerset's Outline Business Case for the new hospital.

Please send us your comments, by email or post to the address below; or through our website using the following link:

Bridgwater Community Hospital Consultation
Jan Hull
Deputy Chief Executive/
Director of Strategic Development
NHS Somerset
Wynford House
Lufton Way
Yeovil
BA22 8HR

or email: jan.hull@somerset.nhs.uk

Thank you for taking time to comment.

This document is available in other formats and languages by telephoning 01935 385020.

Proposals for the Redevelopment of Bridgwater Community Hospital

In 2007 NHS Somerset gave its commitment to improving and developing the services provided to local communities by agreeing an ambitious programme to rebuild four of its older community hospitals over a five year period.

The first of the new hospitals opened in Frome in June 2008. Work on the site of the new Minehead Hospital began in March 2009 and building of South Petherton Community Hospital is expected to start in the autumn of 2009.

The largest of the new hospitals is planned for Bridgwater, replacing the current building, originally built in 1813, with a new, state-of-the-art facility offering enhanced and extended services to the local population.

Our predecessor organisation, Somerset Coast Primary Care Trust, consulted with the local population back in 2005 to develop the outline plans for the new hospital and to identify the key services to be delivered from the hospital. NHS Somerset intends to make these plans a reality. We are now proposing an expanded range of services compared to the earlier plans, and are keen to hear your views.

NHS Somerset

NHS Somerset's main function is to commission high quality health services to meet the needs of the population of Somerset, working with partner organisations in the NHS, local authorities and the voluntary sector.

Somerset Community Health is part of NHS Somerset and is directly responsible for the delivery of community health services including:

- 13 community hospitals
- health visiting and school nursing teams
- community matrons and district nursing teams
- physiotherapy, occupational therapy and speech and language therapy teams
- a range of specialist community services

Somerset Community Health is responsible for running the existing Bridgwater Hospital.

Why are we building a new hospital in Bridgwater?

The NHS is modernising. New medicines, new technology and new and better ways of working are helping many more people live longer and healthier lives.

Many more health services can now be delivered within a community hospital, your GP surgery or your own home. Delivering more health services locally means fewer patients will need to travel to clinics at hospitals in Taunton, Yeovil or Bristol.

The current Bridgwater Community Hospital was built in 1813 and, although it provides good quality care the building is no longer appropriate in relation to the services that the NHS is now able to deliver locally.

The population of Bridgwater is already over 40,000 people and this is set to rise along with the rest of the population of Sedgemoor. In 2007 the population of Sedgemoor was approximately 112,000. This is expected to rise to over 130,000 by 2027.

Not only is the population set to rise in Bridgwater and Sedgemoor, but the proportion of people over 65 years old will increase to over 28% by 2027. As people become older they will generally need more healthcare and support from the NHS.

Parts of Bridgwater and Sedgemoor also have relatively high levels of unemployment and it is the elderly and those on low incomes who find it most difficult to travel to obtain treatment, and often have high health needs.

Redevelopment of Bridgwater Community Hospital

NHS Somerset is now developing a Business Case for the redevelopment of Bridgwater Community Hospital, building on the plans that were consulted on in 2005.

Increased local service provision will reduce the need for patients, carers and visitors to travel elsewhere, and services will become more responsive and convenient for local patients.

The new community hospital will be built on a greenfield site on the eastern edge of Bridgwater, adjacent to the A39, with a new access road being created from Bower Lane. NHS Somerset is currently in the process of purchasing the land. During 2008 NHS Somerset submitted an outline planning application on this site which was approved by Sedgemoor District Council.

Service Proposals

The service proposals which were agreed following the consultation in 2005 include the following key elements:

- inpatient beds, including a clinical assessment and treatment unit
- maternity unit
- day surgery
- minor injury unit
- diagnostic facilities, including X-ray

- therapy services, including physiotherapy, occupational therapy and speech and language therapy
- outpatient services

All of these services are planned for the new hospital, and they are described in more detail below.

There are two areas where we are proposing to increase the services provided locally, these are the number of day case operations that could be done in Bridgwater, and a much wider range of outpatient services, which would include 'one stop shop' services for people with long term conditions, day treatments and healthy lifestyle services.

Inpatient Facilities including the Clinical Assessment and Treatment Unit

The new hospital will have 35 inpatient beds. 19 beds will be in single rooms with the remainder being single sex bays, this arrangement will enable very high standards of infection control and will promote the privacy and dignity of patients.

The Clinical Assessment and Treatment Unit (CATU) is an important feature of the new hospital, directed particularly at the needs of elderly patients requiring non acute assessment and hospital care. Local GPs will admit patients to this unit, who do not need to go to other hospitals.

Maternity

The Maternity Unit will provide a range of services for pregnant women which are close to home and accessible. These will include antenatal care, parent education and birthing classes, birthing rooms including postnatal stay and postnatal services. The unit will be led by local midwives.

Day Surgery Unit

Surgical operations will also be carried out at the new Bridgwater Hospital. These will normally be carried out as day case procedures. The specialties the hospital will be able to offer include less complex orthopaedic operations and general surgery, for example, straightforward hernia repairs and gynaecological procedures.

This new unit will enable patients from Bridgwater and the surrounding area to have their outpatient consultation, a preoperative assessment, and choose the date and time for their surgery, all during the same visit.

The consultation in 2005 included plans for a small day surgery facility. NHS Somerset has now developed plans for a larger unit, providing in the order of 8,000 to 10,000 procedures a year. For the local community this means that much more care will be provided in Bridgwater and fewer patients will have to travel to other hospitals for these procedures.

The development of elective day surgery care at Bridgwater will put the new hospital at the forefront of modern healthcare provision giving local people access to a wide range of treatments and care on one easily accessible site.

Minor Injury Unit – Treatment and Drop-In Centre

The existing hospital has a highly regarded Minor Injury Unit which will be transferred into the new hospital. The unit will continue to provide a minor injury and illness service and will be led by a team of Emergency Nurse Practitioners who will see and treat in excess of 22,000 patients each year. Access to diagnostics will enable the majority of patients to be treated without having to travel to a larger hospital. The unit will be open from 8.00am to 11.00pm every day.

Co-located within the hospital will be the Out of Hours Urgent Care GP service, which provides a consultation and home visiting service to patients who require medical care. There will also be close working with the paramedic service, as is the case in the existing hospital.

Diagnostics

The new development will include the provision of a digital imaging X-ray facility, this will provide a service to the hospital and will also allow direct referral from local GPs to the service. It is proposed that the new development will also include provision for diagnostic services such as heart scans, hearing tests and ultrasound.

The site will be designed to allow for visiting diagnostic facilities to be provided where appropriate, including MRI scanning and breast screening.

Therapy Services

The co-location of a range of therapy services including physiotherapy, occupational therapy and speech and language therapy within one department will allow the rehabilitation teams to work together, providing a patient focused, multi-disciplinary approach to care.

Outpatient Facilities

The development will include new outpatient facilities which will provide an increased range of clinical services in a local setting.

NHS Somerset and WyvernHealth.Com, the Somerset Practice Based Commissioning consortium, are leading a two year 'Flexible Healthcare' work programme, looking at clinical pathways from the patient's viewpoint to meet the following principles.

Patients will:

- be treated in their own local communities
- have the opportunity to be seen locally by consultants and other acute hospital clinicians
- meet multi-disciplinary teams in single locations

Specialist and interface services are being developed in a variety of different specialties. This means that more services will be provided in the Bridgwater community, enabling patients to make one visit to a 'one stop shop' clinic, reducing the need for patients to travel to a larger hospital. Some of these services may be based in local GP practices, whilst others will be based in the hospital.

An example of an interface service that is already established at Bridgwater Hospital is the outpatient musculoskeletal physiotherapy service which provides a 'one stop shop' service to people with musculoskeletal problems, often with their hips or knees.

Patients with long term conditions will also have access to multidisciplinary teams so preventing multiple visits to see different health professionals. These services will include, for example, chronic obstructive pulmonary disease, diabetes, heart failure, stroke and rheumatoid arthritis.

In addition to these services a wide range of consultant led outpatient clinics will continue to be provided including dermatology, orthopaedics, gynaecology, paediatrics and care of the elderly. Day treatment procedures will include catheter management, intravenous therapy and blood transfusion.

Smoking cessation services, obesity management, contraceptive and sexual health services, and a range of wider health and wellbeing services are also planned, providing better access to information and support for healthy lifestyles.

Overall we would expect to provide some 60,000 outpatient or treatment appointments locally in Bridgwater, compared to 29,000 at present.

Key Milestones

The planned timetable for the redevelopment of Bridgwater Community Hospital is as follows:

Public Consultation	23 September – 2 December 2009
Approval of Outline Business Case by NHS Somerset	16 December 2009
Submission of Outline Business Case to South West Strategic Health Authority	4 January 2010
Consideration of Outline Business Case by South West Strategic Health Authority	Early 2010
Development and consideration of Full Business Case	2010/11
Subject to Full Business Case approval, anticipated start on site, with a subsequent two year build programme	2011

Have Your Say

NHS Somerset is seeking your views on the proposed services that should be provided at the new hospital. As part of the earlier consultation, we have already established some core services but we would like to know what other services you think the hospital should provide for the local population.

The consultation starts on 23 September 2009 and will close on 2 December 2009.

During the consultation period, we will also be meeting with partner organisations and community groups to seek feedback on the proposals.

Completing the feedback form

For each question please tick clearly inside the box. You can tick more than one box.

Don't worry if you make a mistake; simply cross out the mistake and put a tick in the correct box.

Your response to this questionnaire is anonymous unless you choose to give us your name and address. We do ask that you provide some simple information about you and your interest in this new service.

Please forward completed feedback form to:

Bridgwater Community Hospital Consultation
Jan Hull
Deputy Chief Executive/
Director of Strategic Development
NHS Somerset
Wynford House
Lufton Way
Yeovil
BA22 8HR

or email: jan.hull@somerset.nhs.uk

Closing date for responses is Wednesday 2 December 2009

We would like to thank you for taking the time to give us your feedback. Your views and comments are really important and will help us ensure the new Bridgwater Community Hospital will provide services that are designed in response to patients' needs.

Thank You

Have Your Say

Which health services should be provided in the new Bridgwater Community Hospital?

Confirmed Services to be provided	Additional Services (Please indicate your top three services)	
35 Inpatient beds	<input checked="" type="checkbox"/>	'One Stop Shop' services for people with long term chronic conditions such as:
Clinical Assessment and Treatment Unit (CATU)	<input checked="" type="checkbox"/>	Diabetes <input type="checkbox"/>
Maternity Unit	<input checked="" type="checkbox"/>	Stroke <input type="checkbox"/>
Day Surgery Unit	<input checked="" type="checkbox"/>	Rheumatoid Arthritis <input type="checkbox"/>
Minor Injury Unit	<input checked="" type="checkbox"/>	Heart Problems <input type="checkbox"/>
Diagnostics – including X-ray, ultrasound, echocardiology	<input checked="" type="checkbox"/>	Chronic Obstructive Pulmonary Disease <input type="checkbox"/>
Therapy Services	<input checked="" type="checkbox"/>	Day Treatments (for example, IV antibiotics, some chemotherapy treatments) <input type="checkbox"/>
Musculo-Skeletal Service	<input checked="" type="checkbox"/>	Health promotion and prevention services, for example: <input type="checkbox"/>
Diabetic Retinopathy Service	<input checked="" type="checkbox"/>	Obesity Management <input type="checkbox"/>
Outpatient Services	<input checked="" type="checkbox"/>	Smoking Cessation <input type="checkbox"/>
		Contraceptive and sexual health services <input type="checkbox"/>
		Others (please state below) <input type="checkbox"/>

Please use this section to describe in more detail the services that you would like to see the new hospital provide

What would you identify as a priority?

A Bit About you

- Are you:
- a health care professional
 - other professional
 - patient or member of the public

Your response to this questionnaire is anonymous unless you choose to give us your name and address.

- Please indicate if you would like to receive a copy of the final engagement report and put in your name and address below.

Name _____

Address _____

_____ Postcode _____

We will keep your personal information securely and use it to send you information about the results of your involvement and inform you of future involvement opportunities

Equality and Diversity Monitoring Form

NHS Somerset is committed to providing equal access to healthcare services to all members of the community. To help us achieve this, the information we can gather from your answers to the following questions will help us improve the delivery of local health care as well as identify any groups of people who are not accessing our services.

Responding to these questions is entirely voluntary on your part and any information you provide will be kept confidential and handled in accordance with the Data Protection Act 1998

What is your first language?			
Please tell us your ethnic group.		Choose ONE section from A to F.	
A White			
<input type="checkbox"/> British		<input type="checkbox"/> Irish	
<input type="checkbox"/> Any other White background, please write in			
B Dual-Heritage			
<input type="checkbox"/> White and Black Caribbean		<input type="checkbox"/> White and Black African	
<input type="checkbox"/> White and Asian			
<input type="checkbox"/> Other Dual-Heritage background, please write in			
C Asian or Asian British			
<input type="checkbox"/> Indian		<input type="checkbox"/> Pakistani	
<input type="checkbox"/> Bangladeshi			
<input type="checkbox"/> Any other Asian background, please write in			
D Black or Black British			
<input type="checkbox"/> Caribbean		<input type="checkbox"/> African	
<input type="checkbox"/> Any other Black background, please write in			
E Chinese or other ethnic group			
<input type="checkbox"/> Chinese			
<input type="checkbox"/> Any other background, please write in			
F Prefer not to state <input type="checkbox"/>			
Do you consider that you have a disability?			
(This means a physical or mental impairment which has a substantial and long term adverse effect on your ability to carry out normal day to day activities.)			
<input type="checkbox"/> Yes		<input type="checkbox"/> No	
<input type="checkbox"/> I don't know		<input type="checkbox"/> Prefer not to state	
What is your gender?			
<input type="checkbox"/> Male		<input type="checkbox"/> Female	
<input type="checkbox"/> Prefer not to state			
What age group do you belong to?			
<input type="checkbox"/> Under 18		<input type="checkbox"/> 18-24	
<input type="checkbox"/> 25-34		<input type="checkbox"/> 35-44	
<input type="checkbox"/> 45-54		<input type="checkbox"/> 55-64	
<input type="checkbox"/> 65-74		<input type="checkbox"/> Over 75	
<input type="checkbox"/> Prefer not to state			

Thank you for your time

NHS Somerset
Wynford House
Lufton Way
Lufton
Yeovil
Somerset
BA22 8HR

Tel: 01935 384000
Fax: 01935 384079

www.somerset.nhs.uk