Somerset Partnership NHS
NHS Foundation Trust

Service Information

FEBRUARY 2009

Somerset Partnership NHS Foundation Trust
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This booklet is available in other formats on request

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VISION STATEMENT

Our vision is to be the mental health service provider of choice for the people of Somerset and, increasingly, for the South West. Our goals are independence, recovery and social inclusion for the people who need our services; we will achieve these by providing excellent, innovative and user-responsive services in partnership with them, their families and carers and other agencies.

Our strategy to achieve this vision focuses on four strategic objectives:

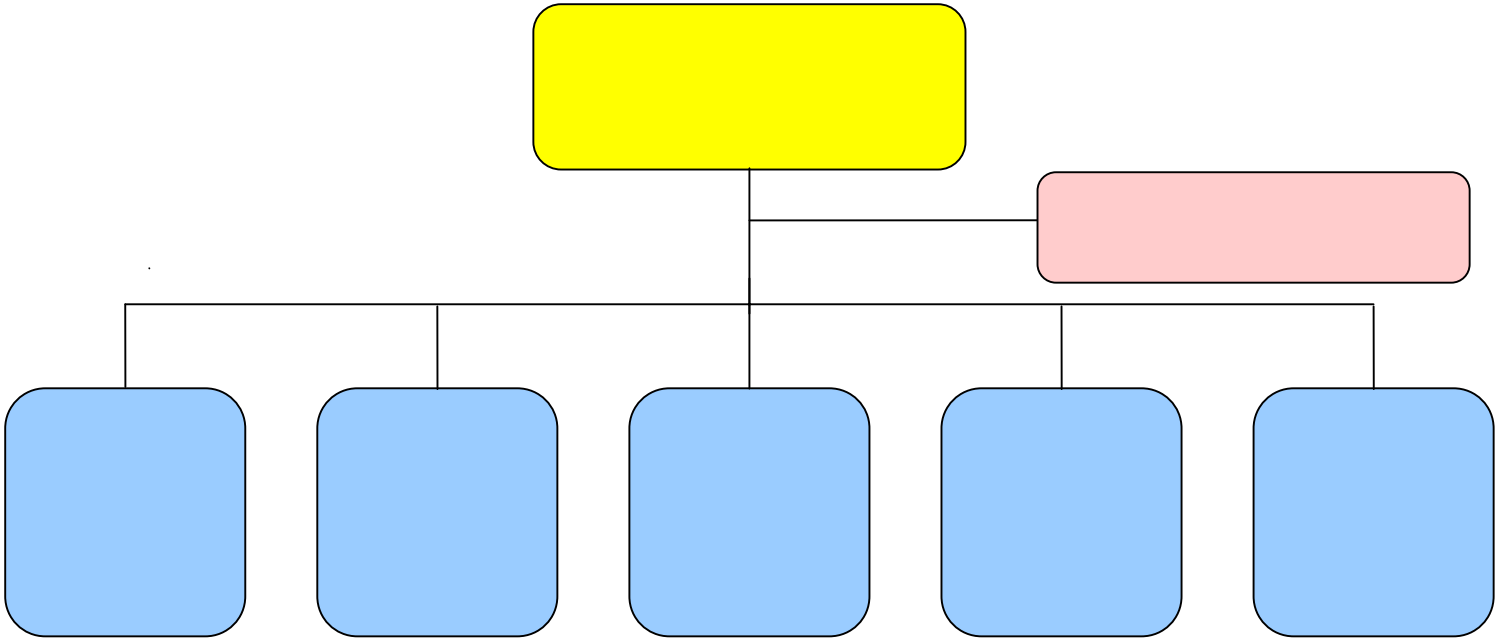
- continuous **quality improvement;**
- **service redesign** to maximise efficiency and deliver effective care through partnership working;
- **innovation** to ensure that we can deliver the mental health services the people of Somerset need so they are not required to travel outside the county for care;
- **service expansion** into primary care, the provision of secondary care and specialist services to neighbouring populations and wider health and social care services provision;

In delivering our services, we will work to ensure that

- All people involved with the organisation – staff, users, and carers - are valued and treated as individuals.
- The Trust is committed to enabling people to live within the community, wherever possible, and to providing accessible and effective services to support users in doing so.
- Services are provided in consultation with users and carers, and in partnership with other statutory and voluntary agencies.
- Resources are used wisely to ensure best value and effectiveness.
- The ways in which staff work are based upon appropriate research and best practice.
- The Trust is committed to learning from the views of service users, carers, and others, and to implementing changes as appropriate.

If you have any comments or criticisms about the service you have received please contact any member of staff, or the non-executive directors.

ORGANISATIONAL CHARTS



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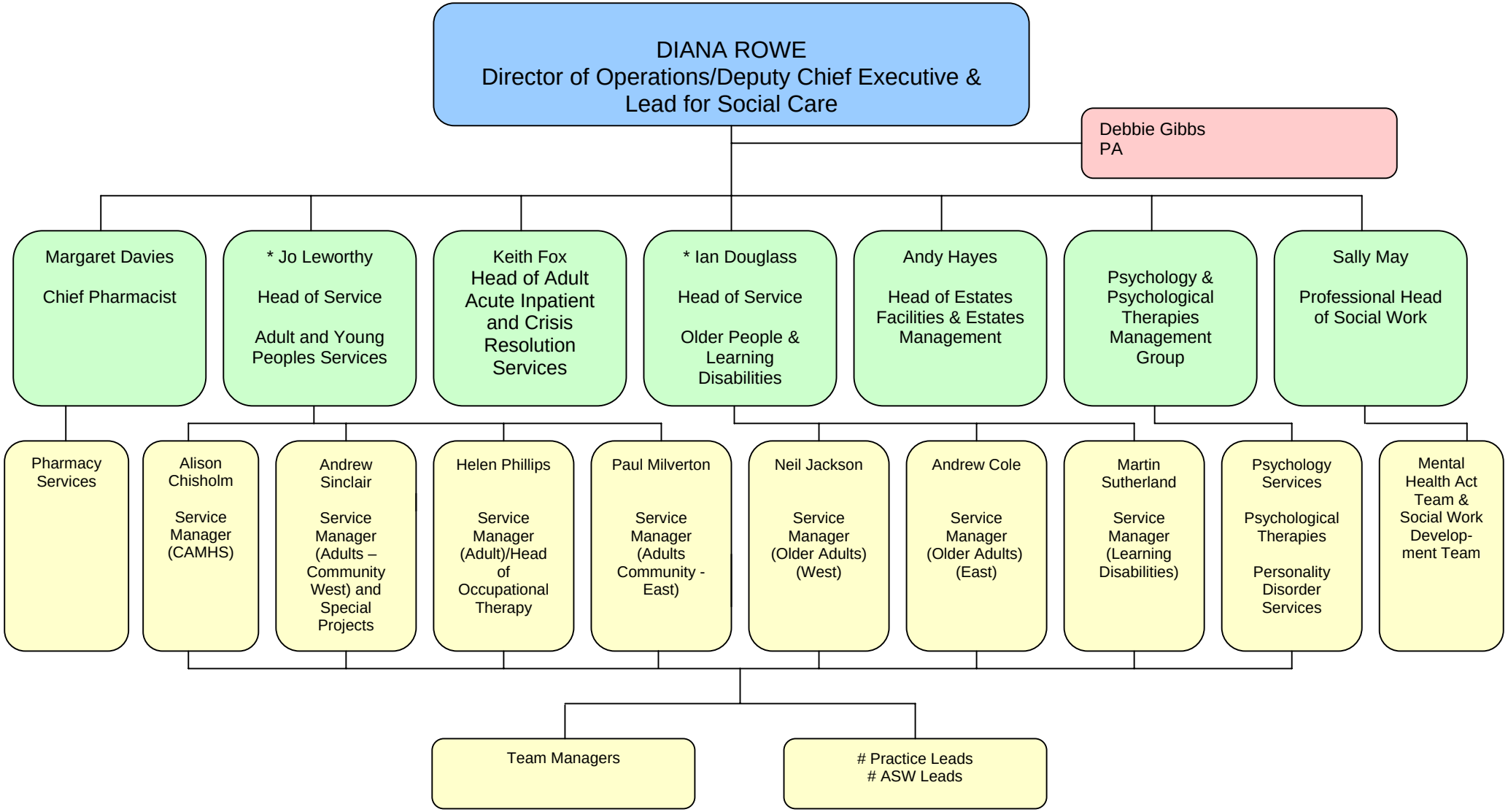
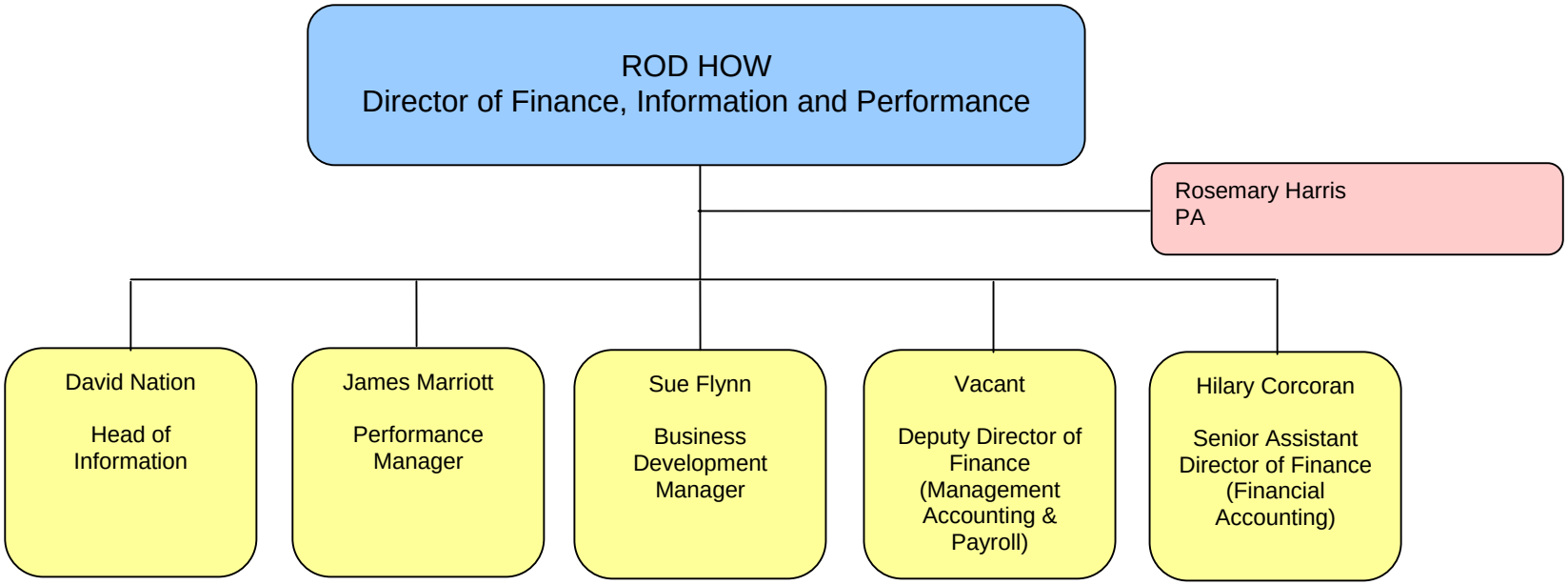
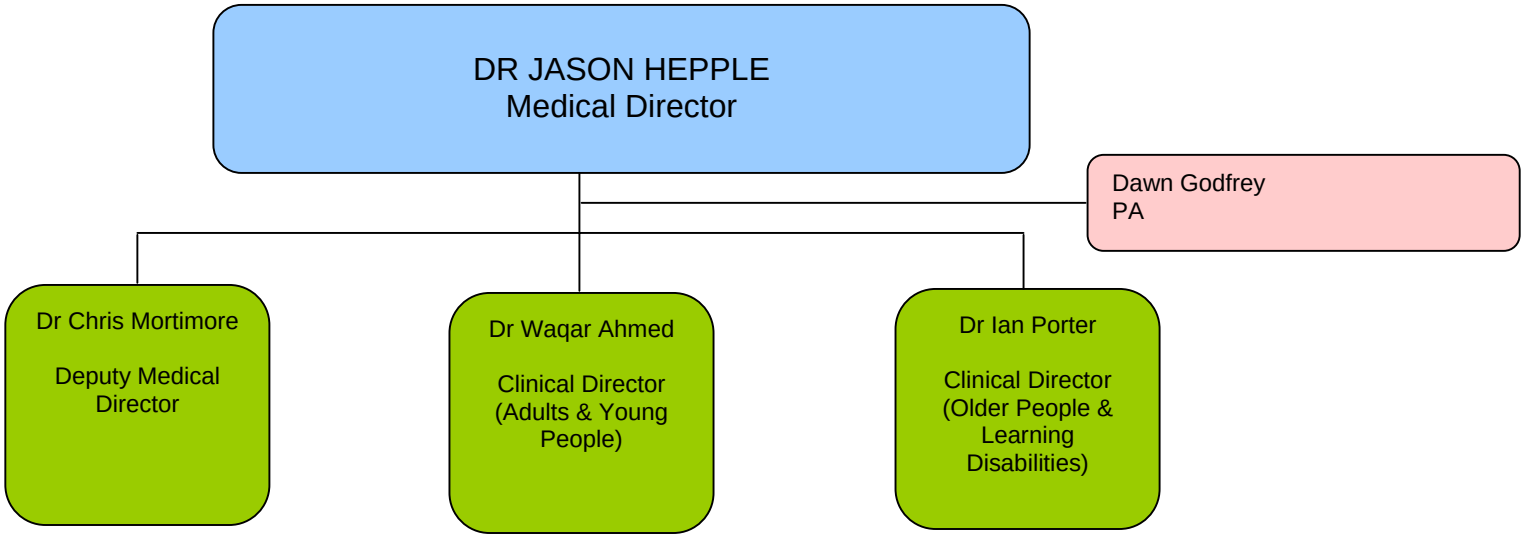
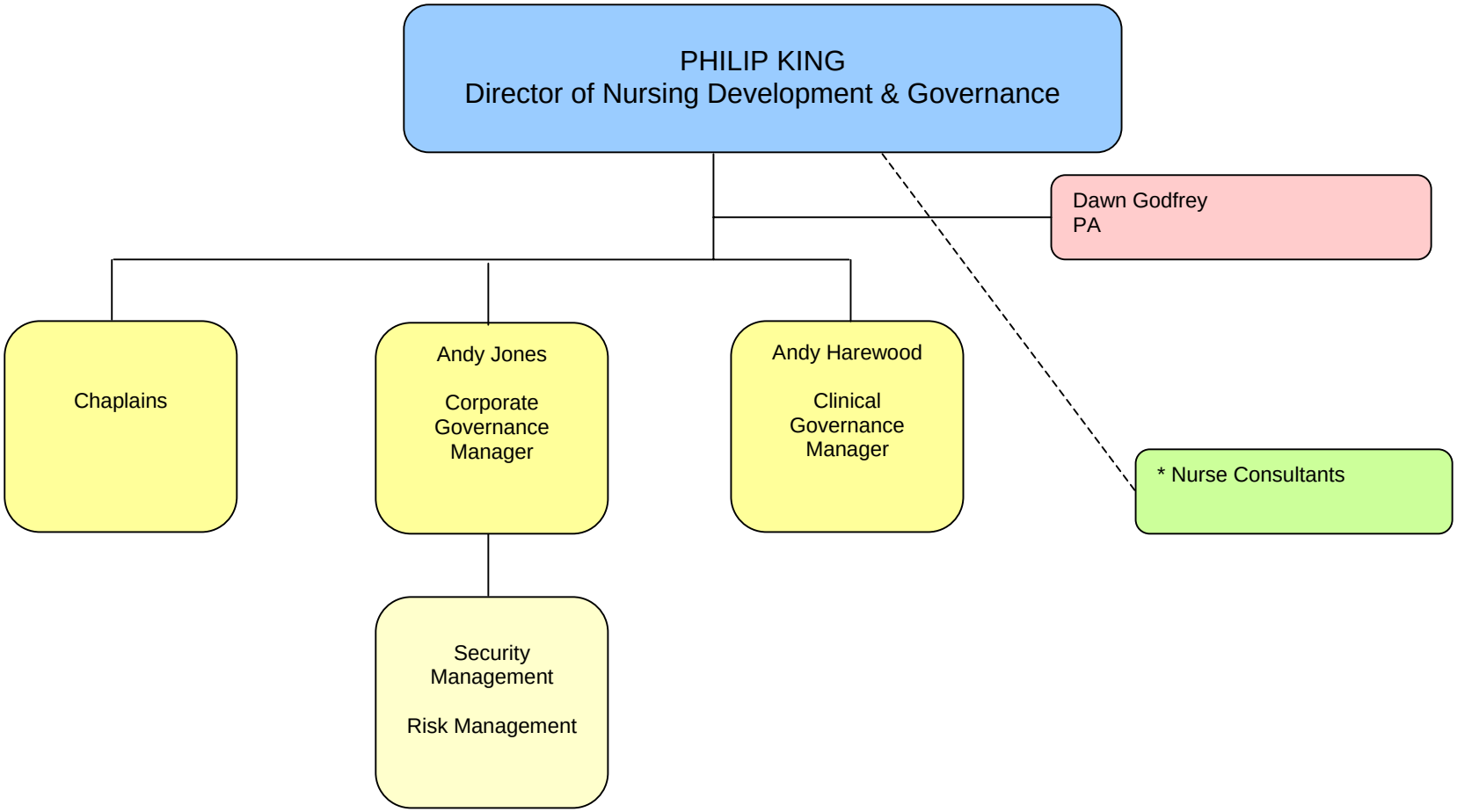
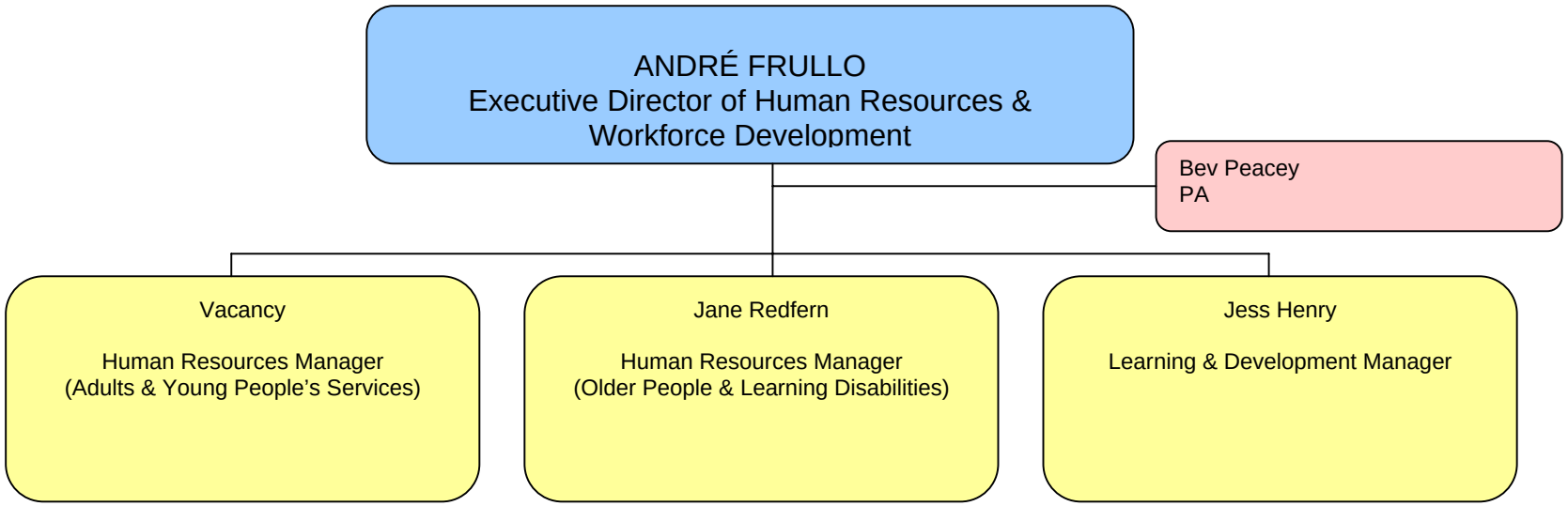


* Both can deputise for the Director of Operations
#Links to appropriate professional leads


ROD HOW
Director of Finance, Information and Performance
Rosemary Harris
PA
David Nation
Head of Information
James Marriott
Performance Manager
Sue Flynn
Business Development Manager
Vacant
Deputy Director of Finance (Management Accounting & Payroll)
Hilary Corcoran
Senior Assistant Director of Finance (Financial Accounting)


DR JASON HEPPLE
Medical Director
Dawn Godfrey
PA
Dr Chris Mortimore
Deputy Medical Director
Dr Waqar Ahmed
Clinical Director (Adults & Young People)
Dr Ian Porter
Clinical Director (Older People & Learning Disabilities)


PHILIP KING
Director of Nursing Development & Governance
Dawn Godfrey
PA
Chaplains
Andy Jones
Corporate Governance Manager
Andy Harewood
Clinical Governance Manager
* Nurse Consultants
Security Management
Risk Management


ANDRÉ FRULLO
Executive Director of Human Resources &
Workforce Development
Bev Peacey
PA
Vacancy
Human Resources Manager
(Adults & Young People's Services)
Jane Redfern
Human Resources Manager
(Older People & Learning Disabilities)
Jess Henry
Learning & Development Manager

LEADERSHIP AND MANAGEMENT

The Trust is managed by a Board of Executive and Non-Executive Directors who share responsibility for the direction and control of the organisation. Executive board members also provide the managerial direction to ensure the day to day running of the organisation. The non-executive members provide independent expertise, represent patient, carer and public interests, and provide reassurance that proper standards of control and integrity are being observed.

EDWARD COLGAN: Chief Executive: Appointed April 2006

EXPERIENCE

- Former Chief Executive Taunton Deane Primary Care Trust (2002 – 2006)
- 12 years Executive Board experience at Health Authority, PCT and NHS Trust level
- Previously has held Senior Management positions in the NHS in acute, mental health, learning disabilities and community health services
- Former national policy lead for the development of contracting NHS Executive – Department of Health
- Previous involvement in Department for International Development project to improve health services management in South Africa and more recently Zanzibar LINKS project
- Former Director of Dorset Connexions and Somerset Connexions, Chair of Somerset Connexions Audit Committee
- Former Chairman of the NHS Benchmarking Club (2003 – 2007)
- Participant in NHS Senior Executive Development Programme (2005)

QUALIFICATIONS

- BA (Hons) Political Studies – University of Leeds (1979)
- Associate Member of the Institute of Health Services Management (1982) – Diploma in Health Services Management
- MBA – University of Newcastle upon Tyne (1991) dissertation developing a marketing strategy for mental health services in North Cumbria
- Diploma in Marketing – Chartered Institute of Marketing (1991)

DIANA ROWE: Director of Operations/Deputy Chief Executive: Appointed April 1999

EXPERIENCE

- Former Senior Management positions in the Local Authority in London, Sheffield and Somerset managing services for a range of client groups
- Former senior management post in the independent sector working with people with sensory loss
- Previous involvement in commissioning a variety of services including rehabilitation services for young people with very complex needs, eating disorder services, supported housing, commissioning of day services
- Within the Partnership Trust appointed as Director of Corporate Governance and Development in 2000 and subsequently working as a Director operationally managing a range of the Partnership Trust's services

QUALIFICATIONS

- BSc (Hons) in Psychology and Social Psychology
- Diploma in Leadership and Management
- Diploma in Delivery of Health and Social Care
- Completion of Department of Health Leadership Programme
- Completion of the European Leaders in Healthcare Programme
- Currently completing Masters in Leadership

ROD HOW: Director of Finance, Information & Performance: Appointed October 2003

EXPERIENCE

- Various position from trainee to senior management positions in Gloucester Health Authority, involved in the implementation of the internal market reforms and development of Severn NHS Trust
- Former Finance Contracting Manager at Dorset Social Services involved in the implementation of community care and Local Government reorganisation within Dorset
- Former Assistant Director of Finance with Avon and Western Wiltshire Mental Health Trust involved in the integration of mental health services in Avon and Private Finance Initiative for the reprovision of Barrow Hospital
- Treasurer and Member of the NHS Benchmarking Club National Steering Group

QUALIFICATIONS

- BA (Hons) Accounting
- Member of the Chartered Institute of Public Finance Accountant

JASON HEPPLE: Medical Director: Appointed 2003

EXPERIENCE

- Consultant in Psychiatry of Old Age and Psychotherapy since 1998

QUALIFICATIONS

- BA (MA) in Physiological Sciences Pembroke College Oxford
- MB, BCH in Medicine – Oxford Clinical School
- Cognitive Analytic Therapy Psychotherapist and Supervisor
- United Kingdom Council for Psychotherapy (UKCP) Registration
- Fellow of the Royal College of Psychiatrists (FRCPsych)
- Fellow of the British Association of Medical Managers (BAMM)

PHILIP KING: Director of Nursing Development & Governance: Appointed October 2008

EXPERIENCE

- 21 years experience in mental health nursing
- Held various senior nursing and management positions within the NHS including research nurse posts, Clinical Nurse Specialist, Senior Nurse Advisor and Deputy Director, Former Head of Governance for a Primary Care Trust
- Former Regional Officer with the Royal College of Nursing and industrial Relations Officer with the British Medical Association
- Former Policy Advisor to the Law Society of England and Wales on mental health, disability and older people's law. Founder member of "Making Decisions Alliance" which campaigned for the introduction of the mental Capacity Act 2005.
- Barrister at Law. One of the junior counsel in H.L. v The United Kingdom in the European Court of Human Rights (formerly known as the "Bournewood" case, involving the *de facto* detention of a patient with a profound learning disability without mental capacity)
- Member of the Royal College of Nursing's National Steering Committee For the Mental Health Nursing Forum
- Former member of the Royal College of Nursing's London Regional Board
- Visiting Lecturer in Law at Birkbeck College, University of London

QUALIFICATIONS

- Registered Mental Health Nurse – Somerset School of Nursing
- MSc in Mental Health Studies – United Medical and Dental Schools of Guys and St Thomas's Hospitals, University of London
- LLB (Bachelor of Laws) Birkbeck College, University of London
- Bar Vocational Course and Post Graduate Diploma in Legal Practice
- Member of the Honourable Society of the Inner Temple

ANDRÉ FRULLO: Director of Human Resources and Workforce Development: Appointed February 2009

EXPERIENCE

- HR Business Partner, Southampton University Hospitals NHS Trust (2007-2009)
- Group HR Manager, Financial Services (2006)
- Six years broad HR experience in the Retail sector, including business partnering; consulting; project management; strategic organisational design; change management
- Operations management in FTSE 100 Retail
- Marketing executive for Hampshire Children & Families Forum, a voluntary position based in Winchester
- Former Chairman of Greyfriars Pre-School, a voluntary position regulated by OFSTED involving vulnerable children and 100 families in the Ringwood area (2003-2008)

QUALIFICATIONS

- Chartered Member of the Institute of Personnel and Development (MCIPD) (2004)
- Masters Degree in Strategic Human Resource Management, Bournemouth University, Business School (2004)
- BAHons Marketing and Business Management, Manchester Metropolitan University, Business School (2002)
- Accredited Myers Briggs (MBTI) Practitioner (2007)

NON-EXECUTIVE DIRECTORS

LINDA NASH – Chairman – Appointed September 2004

EXPERIENCE

- Professional musician and teacher
- Former Chair of the West Somerset Maternity Services
- Former Parish Councillor
- Former Charitable Trustee
- Former Non-Executive Director and Vice Chair at Taunton and Somerset NHS Trust (1997 - 2004)
- Chairman of Governors at Cheddon Fitzpaine School
- Company Secretary to a consultancy business
- Member of Appointments Commission Leadership and Development Board SW Region

QUALIFICATIONS

- Completed Institute of Directors course in Company Direction
- B.ED (Hons)

GRAHAM JEFFS – Non-Executive Director & Deputy Chair – Appointed June 2004

EXPERIENCE

- Former Solicitor
- Former Chief Executive of Mendip District Council
- International Officer, Mendip District Council
- Transnational Co-ordinator ETP Slovakia
- Advisor to Jackdaws Music Education Trust

QUALIFICATIONS

- LL.B.
- Qualified Solicitor
- Legal Associate, Royal Town Planning Association

COLIN STEVENSON – Non-Executive Director – Appointed August 2004

EXPERIENCE

- Former Project Management and Development Officer for the British Council
- Former Senior Adviser to University of Reading International Office
- Clerk to the local Parish Council
- Internal Auditor of Cutcombe Parish Council
- Chair of MTAS selection panels for junior doctors in the Severn and Wessex Deanery

QUALIFICATIONS

- B.Sc. (Econ)

IAN VAUGHAN – Non-Executive Director and Chair of the Audit Committee – Appointed in June 2005

EXPERIENCE

- Former Senior Management positions in Human Resources Management
- Former Managing Director of Van Leer Australia and New Zealand with experience in strategic planning, budget development and reporting, financial analysis and investment justification, marketing, sales and manufacturing.
- Member of the Board of Governors of Somerset College of Arts and Technology

QUALIFICATIONS

- MA English and Psychology 1965
- INSEAD Executive Programme 1989
- Harvard International Senior Management Programme 1994

JANE TOWNSON – Non-Executive Director – Appointed in November 2005

EXPERIENCE

- Former Head of Biology and Head of Bioscience at Zeneca and Syngenta with experience in implementing strategic and organisational change and managing large revenue and capital budgets
- Nutritional Consultant

QUALIFICATIONS

- MA (Oxon), MSc and PhD in the Life Sciences

TIM GUERNSEY – Non-Executive Director – Appointed in December 2007

EXPERIENCE

- Former Legal Adviser and Contracts Consultant
- Former Finance Director
- Former Managing Director of two Burtons/Debenhams Group Subsidiaries
- Former Pension Trust Director
- Former Deputy Director Ohio Department of Energy
- Former Board Member of Ohio's five Regional Water Authorities

QUALIFICATIONS

- BA (Political Science)
- Pg Dip (LAW)

BARRIE CROW – Associate Non-Executive Director – Appointed November 2007

EXPERIENCE

- Former Chairman/Chief Executive of own Builders Merchant company
- Former Non-Executive Director of Somerset Coast Primary Care Trust 2001 – 2006
- Former Chair of Audit Committee Somerset Coast Primary Care Trust 2001 – 2006
- District Councillor Sedgemoor District Council 2003 to present
- Parish Councillor 2003 to present
- Member of Management Committee Homestart Bridgwater 2002 to present
- Member of Management Committee Bridgwater Community Hospital 1998 to present
- Charitable Trustee
- Tax Commissioner 1982 to present
- Justice of the Peace 2003 to present
- **QUALIFICATIONS**
- Dip. Management Studies (DMS) 1970
- Fellow of the Institute of Builders Merchants 1966 to present
- Member Society of Commercial Accountants 1966 - 1979

The non-executive Directors also act as Managers in respect of the Mental Health Act and hear appeals against detention from patients. To assist in this, there are also co-opted panel members.

MANAGEMENT STRUCTURE

Services are managed in two Directorates –

Adults and Young People –

- **Head of Service – Jo Leworthy** Base: The Bridge, Wells
- **Clinical Director – Dr Waqar Ahmed**
- **Lead Consultant – Dr Ann Wolton**

Older People and Learning Disabilities

- **Head of Service – Ian Douglass** Base: Magnolia House, Yeovil
- **Clinical Director – Dr Ian Porter**
- **Lead Consultant – Dr Sheila Frazer**

MANAGERS WITH SERVICE RESPONSIBILITIES

- **Andrew Sinclair** Base: Broadway House, Bridgwater
  Service Manager – Adult Community Services, Bridgwater and Burnham-on-Sea & Special Projects

- **Keith Fox** Base: The Bridge, Wells
  Service Manager – Head of Adult Acute Inpatient and Crisis Resolution services

- **Andrew Cole** Base: Magnolia House, Yeovil
  Service Manager – Older Persons East

- **Neil Jackson** Base: Broadway House, Bridgwater
  Service Manager – Older Persons West

- **Martin Sutherland** Base: Fiveways Resource Centre, Yeovil
  Service Manager – Learning Disabilities

- **Paul Milverton** Base: Holly Court, Yeovil
  Service Manager – Adult Community Services, Mendip and South Somerset

- **Alison Chisholm** Base: Park Gate House, Taunton
  Service Manager - Children & Young People

- **Sue Flynn** Base: Mallard Court, Taunton
  Service Manager – Business Development

  Involved in business development and manages Recovery Services

- **Helen Phillips** Base: Wyvern Court, Bridgwater
  Service Manager – Rehabilitation Services /Head of Occupational Therapy

  Responsible for occupational therapy services across the Trust and providing professional advice as required. Manages Burton's Orchard, Wyvern Court and Wyvern Link in Bridgwater.

- **Sally May**

  Professional Head of Social Work Base: Mallard Court, Bridgwater

  Responsible for the professional development of Social Workers within the Trust, and for advising, training and supporting staff on social work and social care issues. Joint Trust lead for the Women's Strategy. Provides a link to Social Services and social care commissioners. Responsible for management of Mental Health Act Administrators and social work project leads.

- **Margaret Davies** Base: Rydon Ward, Taunton
  Chief Pharmacist – Accountable Officer, responsible to the Director of Operations.

  Responsible for managing the provision and development of pharmaceutical services within the Trust and to lead and advise the Trust on all pharmaceutical matters.

- **Jess Henry**
  Learning and Development Manager Base: Broadway House, Bridgwater

  Responsible for learning and development across the Trust, the provision of mandatory and other training and Continuing Professional Development of staff

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SERVICE PROVISION OVERVIEW

ADULTS WITH MENTAL HEALTH PROBLEMS

Services are provided for people with acute mental health needs and those with enduring mental health problems. The service offers assessment and/or treatment to people either on an in-patient basis or in a variety of locations including Trust premises, GP surgeries, and educational and employment settings.

Following assessment, a recovery care plan created in collaboration with the client sets out the services and care which have been agreed. This could include day activities, support with daily living or regular visits from members of a multi-disciplinary community team. Care plans are regularly reviewed.

ADULTS WITH LEARNING DISABILITIES

The lead responsibility for the support of people with learning disabilities rests with the Local authority, but the Trust provides specialist health care for this group. This includes psychiatry, speech and language therapy, physiotherapy, psychology, occupational therapy and specialist community learning disability nursing. These services are provided in community settings including family homes and social services day and residential facilities. Staff also provide support to inpatient services as required.

CLINICAL PSYCHOLOGY AND PSYCHOLOGICAL THERAPIES SERVICES

The Clinical Psychology service works with all client groups, including people with a learning disability, and provides specialist assessments, a range of psychological interventions, staff consultation, training and research/service evaluation. There are five Speciality Leads.

The Psychological Therapy Service(PTS) offers therapies in five main modalities: art therapy, cognitive behavioural therapy (CBT); cognitive analytic therapy; systemic or family therapy; psychodynamic psychotherapy (individual) and group analytic therapy. There are four psychological therapy co-ordinators who will advise and guide staff around referrals. All referrals are made electronically through RiO. The PTS is led by Maddy Jevon, and the Psychological Therapies Service Group.

CRISIS RESOLUTION AND HOME TREATMENT

The teams carry out pre-admission assessments with the nursing teams on inpatient units to see if it is possible to provide support at home as an alternative to admission, and also enable earlier discharge by providing intensive home support for a short period post-discharge.

EATING DISORDERS TEAM

Undertakes assessments and provides advice and support to staff working with adults with eating disorders. The eating disorders service works closely with the Somerset and Wessex Eating Disorders Association (SWEDA), a non-statutory agency offering a wide range of services.

ASSERTIVE OUTREACH

This approach is used with people who are reluctant to contact services or find it difficult to be cooperative. Teams work with individuals in their homes to improve their ability to

function in the community. The service is available seven days a week, with 24-hour availability of emergency cover.

FORENSIC TEAM

The Forensic service was established to look after patients with mental disorders who pose a significant risk to others. The team is based in Bridgwater and is in the process of moving towards a county wide support and advice service, while maintaining responsibility for a core group of forensic clients

PLACEMENT SUPPORT TEAM

This Team offers a countywide service whose primary role is to care co-ordinate clients aged 18 – 65 years who live in nursing and residential care homes.

ASPERGER'S SYNDROME CONSULTANCY TEAM

Based in Bridgwater, the team provides specialist assessment and care co-ordination for clients with complex needs, and support to all teams.

INTENSIVE TREATMENT UNIT

Holford Ward in Taunton provides short-term care for people with acute mental health problems who are exhibiting disturbed behaviour which cannot be managed in the ordinary in-patient units.

OLDER PEOPLE WITH MENTAL HEALTH PROBLEMS

The services provided by the specialist teams working with older people are intended for people aged over 65, but younger people may be referred if appropriate. Clients may have functional problems such as depression or anxiety, or organic disorders (e.g. Alzheimer's Disease) resulting from the ageing process or other physical causes.

ORCHARD LODGE

Tier 4 inpatient services for young people with severe mental disorders and challenging behaviour that provides services for Somerset, Devon, Cornwall and Dorset as part of a Consortium arrangement. Also provides outreach services.

PSYCHIATRIC LIAISON TEAMS

Work within the Yeovil and Taunton district general hospitals, assessing patients admitted after self-harming, and ensuring the provision of appropriate aftercare. The teams also support patients admitted for physical health care who also have mental health problems.

CALDICOTT GUARDIAN

The Caldicott Guardian is responsible for advising on matters relating to protecting patient confidentiality. This role is undertaken by the Medical Director.

SPECIALIST CLINICAL PHARMACY SERVICE

The service provides specialist clinical pharmacy advice and support to clinical teams. It also has a role in developing information resources about medication for service users

MENTAL HEALTH AND SENSORY LOSS SERVICE

The service specialises in working with people with mental health issues who also experience sensory loss, and their carers and families. The service is county-wide and extends across adult and older adult services.

UNIT FOR PEOPLE WITH CHALLENGING BEHAVIOUR

Wyvern Court, a specialist rehabilitation unit, provides a setting in which behavioural approaches are used to restore social and coping skills, enabling people to return to their homes or other suitable accommodation. Wyvern Link is a small, attached unit for people requiring intensive support over longer periods.

YOUNG PEOPLE WITH MENTAL HEALTH PROBLEMS

Services are provided for adolescents with mental health needs through community based teams made up of psychiatrists, psychologists, nurses, social workers and other therapists. These teams work closely with primary care and education.

SERVICES BY LOCATION

TAUNTON	Manager
CHEDDON LODGE Cheddon Road, Taunton TA2 7AZ. Tel: 01823 368260 Fax: 01823 368261 *Taunton adult outpatient services.*	**Gill Chilcott**
CRISIS RESOLUTION/ HOME TREATMENT TEAM Cheddon Road, Taunton TA2 7AZ - Tel: 01823 368218 *The team works with the inpatient team to facilitate early discharge, and with people referred for admission to see if this can be avoided by providing support at home.*	**Jayne Haynes**
EVERGREEN SOCIAL DAY CARE SERVICES 50 The Mount, Taunton TA1 3NR. Tel: 01823 326870 *Day services for older adults.*	**Jon Sykes**
HOLFORD WARD Cheddon Road, Taunton TA2 7AZ. Tel: 01823 333437 Fax: 01823 333287 *14 bed in-patient intensive treatment facility including a maximum of four low secure beds.*	**Mo Mustan/ Pat Lee (Acting)**
OLDER PERSONS' COMMUNITY MENTAL HEALTH TEAM 2 Marco Polo House, Unit 7, Bindon Business Park, Cook Way, Taunton, TA2 6BJ. Tel: 01823 332831 Fax: 01823 332727 *Base for Community Mental Health team providing assessment and treatment for older people.*	**Jon Sykes**

TAUNTON

Manager

PARK GATE HOUSE – ADULT COMMUNITY MENTAL HEALTH TEAM

East Reach, Taunton TA1 3EX.

Tel: 01823 330502 Fax: 01823 330504

Base for Assessment, Recovery and Assertive Outreach teams offering Specialist services ranging from short-term acute intervention to more long term support for clients who find it difficult to remain in contact with services

ASSESSMENT

This team provides treatment for people presenting with acute mental health problems. The team provides advice, signposting to other services, onward referral and a range of short-term interventions.

John Heath

RECOVERY

This team promotes recovery in the community through a coordinated care planned approach. The team offers a range of supportive and therapeutic interventions and works closely with other community-based services to enable each individual's optimum recovery.

Carolyn Smith

ASSERTIVE OUTREACH

This team reaches out to people who find it difficult to engage with mental health services. Working proactively, seven days per week, this team engages with people with severe and/or enduring mental health problems.

Carolyn Smith

PSYCHOLOGICAL THERAPY

This team offers individual and group therapy for people referred from within the Somerset Partnership.

Debbie Wint

PSYCHIATRIC LIAISON TEAM

Musgrove Park Hospital, Taunton. Tel: 01823 342367
Fax: 01823 344589

The team supports people with mental health problems who have been admitted to the hospital or the A&E Department.

Jeanette Weston

PYRLAND WARDS 1 & 2

Cheddon Road, Taunton TA2 7AU
Tel: 01823 368225 Fax: 01823 368226

38 beds providing medical, psychiatric, and social assessment for older adults.

Emma Norton/ Michelle Cross

RYDON WARD

Cheddon Road, Taunton TA2 7AU. Tel: 01823 333438
Fax: 01823 333287

32 bed adult inpatient unit providing assessment and treatment.

Brian Jones

TAUNTON

	Manager
STRATFIELD HOUSE Wellington & District Cottage Hospital, Bulford, Wellington TA21 8QQ. Tel: 01823 661663 Fax: 01823 668791 *14 day places offering assessment, treatment and rehabilitation for older people.*	**Jon Sykes**

SOUTH SOMERSET

Manager

BRACKEN HOUSE – Crewkerne Road, Chard, TA20 1YA

Tele: 01460 67877/67432 Fax: 01460 67812

Carol Hodder

OLDER PERSONS DAY SERVICE

14 day hospital places for older people

ADULT COMMUNITY MENTAL HEALTH TEAM

This team provides a combination of assessment and recovery based interventions in the community through a co-ordinated care planned approach – see description of services provided at Holly Court with which it is linked

Carol Hodder/ Nicola Boyland (Deputy)

HOLLY COURT – *ADULT COMMUNITY MENTAL HEALTH TEAM*

Summerlands, Preston Road, Yeovil BA20 2BN

Tele: 01935 428420 Fax: 01935 411612

Base for Assessment, Recovery and Assertive Outreach teams offering specialist services ranging from short-term acute intervention to more long-term support and intensive support for clients who find it difficult to remain in contact with services.

ASSESSMENT

This team provides assessment for people presenting with acute mental health problems. The team provides advice, signposting to other services, onward referral and a range of short-term interventions.

June Childs

RECOVERY

This team promotes recovery in the community through a co-ordinate care planned approach. The team offers a range of supportive and therapeutic interventions and works closely with other community-based services to enable each individual's optimum recovery

ASSERTIVE OUTREACH

This team reaches out to people who find it difficult to engage with mental health services. Working pro-actively, seven days a week, this team engages such people with severe and/or enduring mental health problems

Pauline Murphy/ Steve James (Deputy)

PSYCHOLOGICAL THERAPY

This team offers individual and group therapy for people referred from within the Somerset Partnership

Neal Marsh

SOUTH SOMERSET	Manager
CRISIS RESOLUTION/HOME TREATMENT Rowan Place, Summerlands, Preston Road, Yeovil BA20 2BX Tel: 01935 411605 *The team works with the inpatient team to facilitate early discharge, and with people referred for admission to see if this can be avoided by providing support at home.*	**Angela Larder**
DELIBERATE SELF-HARM / LIAISON SERVICE Holly Court – Summerlands, Preston Road, Yeovil BA20 2BN Tel: 01935 411906 *The team supports people with mental health problems who have been admitted to the hospital or the A&E department.*	**Gina Bird**
MAGNOLIA WARD Summerlands, Preston Road, Yeovil BA20 2BN Tel: 01935 431725 *26 beds providing medical, psychiatric, and social assessment for older adults.*	**Chris Hounsell**
MAGNOLIA DAY HOSPITAL Summerlands, Preston Road, Yeovil BA20 2BN *Day Hospital for Older People* 01935 431725 (or 443600) Fax (01935) 411063	**Lloyd Gomme**
SOUTH SOMERSET OLDER PERSONS' COMMUNITY MENTAL HEALTH TEAM Magnolia House, Summerlands, Preston Road, Yeovil BA20 2BN *(01935) 443601 Fax (01935) 411063* *Provides assessment and care co-ordinator services for older adults*	**Carol Hodder**
RIDLEY DAY SERVICES Verrington Hospital, Dancing Lane, Wincanton BA9 9DQ Tel: 01963 828440 Fax/out of hours messages :01963 828457 *Provides Mental Health In-reach support to Yeovil District Hospital and PCT Community Hospitals – access to the team via South Somerset CMHT – Manager Carol Hodder*	**Jan Kraft**

SOUTH SOMERSET	Manager
ROWAN WARD Summerlands, Preston Road, Yeovil BA20 2BX Tel: 01935 410784 Fax: 01935 – 411610 *26 bed adult inpatient unit providing assessment and treatment.*	**Jacqueline Hollingsworth (acting)**
MENTAL HEALTH IN-REACH LIAISON TEAM Based at Magnolia House, Summerlands, Preston Road, Yeovil *Assessment and advice centre for patients in Verrington Hospital with mental health needs.*	**Sarah Hawkins**
SPECIALIST EMI DAY CENTRES *Day places for older adults with confusion and memory loss* Based at: Yeovil Specialist EMI Day Centre, c/o Magnolia House Day Hospital, 56 Preston Road, Yeovil, BA20 2BN Tel: 01935 429734 Crewkerne Specialist EMI Day Centre, Hardy House, 32 Middle Path, Crewkerne, TA18 8BH Tel: 01460 78126 Wincanton Specialist EMI Day Centre, The Balsam Centre, Balsam Park, Wincanton, BA9 9HB Tel: 07500991709 (Mon, Wed, Fri)	

SOMERSET COAST	Manager
BARNFIELD HOUSE Selbourne Place, Minehead TA24 5TY Tel: 01643 706999 Fax: 01643 707291 *16 day places for older adults.*	**Tom Clifford**
BELMONT HOUSE Technical Street, Burnham on Sea TA8 1PN Tel: 01278 792673 Fax: 01278 795212 *Adult community mental health centre provides assessment and treatment through individual, group and family therapy intervention*	**Colin Nash**
BRIDGWATER COMMUNITY MENTAL HEALTH TEAM Broadway Park, Barclay Street, Bridgwater TA6 5YA Tel: 01278 720220 Fax: 01278 720221 *A Community Mental Health & Social Care Team providing assessment and treatment for adults with acute mental health problems.*	**Debbie Bunce**
ASSERTIVE OUTREACH Broadway House, Broadway Park, Barclay Street, Bridgwater, TA6 5YA Tel: 01278 720294 Fax: 01278 720221 *A multidisciplinary team working proactively seven days per week to reach out to, and engage with, clients with complex needs and severe and enduring mental health problems*	**Debbie Bunce**
BURTONS ORCHARD Southgate Park, Taunton Rd, Bridgwater TA6 3LS Tel: 01278 431086 Fax: 01278 459218 *A residential rehabilitation resource for people who have experienced problems with their mental health*	**Tracey Jardine**
CRANLEIGH HOUSE Broadway Park, Barclay Street, Bridgwater TA6 5YA Tel: 01278 720250 Fax: 01278 720251 *18 day places providing assessment and treatment of older adults with mental health problems. Base for CMHT for older adults.* *(22 beds for assessment and treatment – temporarily closed)*	**Clare Woodhead (CMHT)**
CRISIS RESOLUTION/HOME TREATMENT TEAM Broadway House, Broadway Park, Barclay Street, Bridgwater, TA6 5YA Tel: 01278 720292 Fax: 01278 720291 *The team works with the inpatient team to facilitate early discharge, and with people referred for admission to see if this can be avoided by providing support at home*	**Jayne Haynes**

SOMERSET COAST	Manager
GARDEN HOUSE Based at Little Court, 2 Pinnockscroft, Burnham-on-Sea *10 place Day Centre for older adults.*	**Fleur Shawcroft**
GREENFIELDS DAY CENTRE Ivy House, Friarn St, Bridgwater TA6 3LH Tel: 01278 427129 *Day Centre for older adults: - Monday, Wednesday and Thursday.*	**Patsy White**
LITTLE COURT DAY SERVICE 2 Pinnockscroft, Burnham on Sea TA8 2NF Tel: 01278 786876 Fax: 01278 795290 *16 day places, providing assessment and treatment for older people. Base of Community Mental Health Team for older adults.*	**Carol Pritchard (Day Hospital)** **Clare Woodhead (CMHT)**
STONECROSS HOUSE Selbourne Place, Minehead, TA24 5TY Tel: 01643 704971 Fax: 01643 702850 *Generic Community Mental Health Team provides assessment and treatment through individual, group and family therapy intervention.*	**Tom Clifford**
WESSEX DAY CENTRE Wellington Place Communal Hall, Wellington Place, Cheddar, BS27 3HL Tel: 07825 318397 *Day Services for older adults – Monday to Thursday.*	**Maureen Lewis**
WYVERN COURT AND WYVERN LINK Southgate Park, Taunton Rd, Bridgwater, TA6 3LS Tel: 01278 444923 Fax: 01278 457341 *14 bed specialist rehabilitation unit, plus 4 bed intensive treatment facility.*	**Colin Reynolds** **Tracey Jardine**
PSYCHOLOGICAL THERAPY There are psychological therapists based at Broadway House, Belmont House and Stonecross House who offer individual and group therapy for people referred from within the Somerset Partnership	**Emma Wilson**

MENDIP	Manager
CHANTRY HOUSE *Day places providing assessment and treatment of older adults with mental health problems* Park Road, Frome, Somerset, BA11 1EY Tel: 01373 455801 Fax: 01373 455818	**James Laing** *(Older Persons' CMHT)*
OLDER PERSONS DAY SERVICE *Day hospital for older adults and Older Persons' CMHT base*	**Pat King** *(Day Hospital Coordinator)*
ADULT COMMUNITY MENTAL HEALTH TEAM *This team provides a combination of assessment and recovery based interventions in the community through a co-ordinated, care planned approach*	**Sue Ashworth**
ASSERTIVE OUTREACH TEAM The Bridge, Priory Health Park, Glastonbury Road, Wells, BA5 1TH Tel: 01749 836613 Fax: 01749 836601 *A multidisciplinary team working proactively to reach out to, and engage with, clients with complex needs and severe and enduring mental health problems.*	**Len Curran**
PHOENIX WARD Priory Health Park, Glastonbury Road, Wells BA5 1TH Tel: 01749 836609/836614 Fax: 01749 836639 *25 adult acute beds for assessment and treatment of psychiatric disorders.*	**Lin Kennington**
ST ANDREWS WARD AND DAY HOSPITAL Priory Health Park, Glastonbury Road, Wells BA5 1TH Tel: 01749 836627 (Residential) Fax: 01749 836638 01749 836630 (Day) *26 day places, 26 assessment/treatment beds for older adults and CMHT base for older adults. Includes day service for Shepton Mallet.*	**Janet Rood (Inpatient)** **James Laing (CMHT)**
THE BRIDGE Priory Health Park, Glastonbury Road, Wells BA5 1TJ Tel: 01749 836600 Fax: 01749 836601 *A Community Mental Health and Social Care Team providing assessment and treatment for adults with acute mental health problems.*	**Carolle Skeates**
WILLOWBANK DAY HOSPITAL Priory Health Park, Glastonbury Road, Wells BA5 1TH Tel: 01749 836629 Fax: 01749 836626	**Marie Redpath**

MENDIP	**Manager**
20 Day places providing assessment and treatment of older adults with mental health problems	
PSYCHOLOGICAL THERAPY *This team offers individual and group therapy for people referred from within the Somerset Partnership*	**Jackie Pridham**

SPECIALIST EMI DAY CENTRES

Day places for clients with confusion and memory loss

Based at:

Glastonbury Specialist EMI Day Centre, Monmouth Scheme Office, Monmouth Close, Glastonbury, BA6 9LN

Tel: 07881943166 (Tues only)

Street Specialist EMI Day Centre, Westleaze, Street, BA16 0BW

Tel: 07881943166 (Thurs only)

SERVICES FOR CHILDREN AND YOUNG PEOPLE

SERVICE MANAGER - Alison Chisholm *Base: Taunton CAMHS* **LEAD CONSULTANT - Dr Ann Wolton** *Base: Mendip CAMHS*	**Manager**
SPECIALIST CAMHS COMMUNITY TEAM – YEOVIL Balidon Centre, Summerlands, Preston Road, Yeovil BA20 2BX Tel: 01935 384140 Fax: 01935 411725 *Child and Family Therapeutic Services*	**Nigel Potter** *Base: Mendip CAMHS*
SPECIALIST CAMHS COMMUNITY TEAM – MENDIP The Priory Hospital, Priory Health Park, Glastonbury Road, Wells, Somerset BA5 1TL Tel: 01749 836561 Fax 01749 836563 *Child and Family Therapeutic Services*	
SPECIALIST CAMHS COMMUNITY TEAM – TAUNTON Park Gate House – East Reach, Taunton TA1 3EX Tel: 01823 330510 Fax: 01823 253364 *Child and Family Therapeutic Services*	**Rosie White/ Ruth White** *Base: Taunton CAMHS*
SPECIALIST CAMHS COMMUNITY TEAM – SOMERSET COAST Petrel House – Broadway Park, Barclay Street, Bridgwater TA6 5YA Tel: 01278 720275 Fax: 01278 720276 *Child and Family Therapeutic Services*	
SPECIALIST CAMHS – ORCHARD LODGE Dene Road, Cotford St Luke, Taunton Somerset TA4 1DE Tel: 01823 432211 (Admin) 01823 432999 (Residential) Fax: 01823 432541 *12 beds. Adolescent psychiatry inpatient / Day Treatment / Outreach Services*	**Trish Morgan (Acting)**
ON THE LEVEL – County-wide Drug & Alcohol Services for Young People The Bridge, Priory Park Health Site, Glastonbury Road, Wells, Somerset, BA5 1TJ. Tel: 01749 836727 Fax: 01749 836728	**John Turner**

ADULT LEARNING DISABILITIES – COMMUNITY TEAMS

SERVICE MANAGER – Martin Sutherland *Base: Fiveways*
LEAD CONSULTANT – Dr Sheila Frazer *Base: Burton Place*
HEAD OF PSYCHOLOGY – Sabrina Halliday *Base: Burton Place*
HEAD OF SPEECH & LANGUAGE THERAPY – Karin Purvis – *Base: Frome Enterprise Centre*
HEAD OF PHYSIOTHERAPY – Sandra Balntas – *Base: Frome Enterprise Centre*

	Manager
LEARNING DISABILITIES SERVICE – Management Base Burton Place Taunton TA1 4HE Tel: 01823 423126/423127 Fax: 01823 336991	
Taunton - SIX ACRES RESOURCE CENTRE Roman Road, Taunton, TA1 2BD Tel: 01823 257908 Fax: 01823 353012	**Jerry O'Beney**
Mendip - FROME ENTERPRISE CENTRE Manor Road, Frome, BA11 4BS Tel: 01373 456500 Fax: 1373 456501	**Pam Pascoe**
Somerset Coast - ENTERPRISE RESOURCE CENTRE Northgate, Bridgwater, TA6 5EU Tel: 01278 455571 Fax: 01278 444522	**Chris Hamilton**
West Somerset SEAHORSE CENTRE Stephenson Way, Minehead TA24 5EB Tel: 01643 705000 Fax: 01643 706444	**Chris Hamilton**
South Somerset - FIVEWAYS RESOURCE CENTRE Ilchester Road Yeovil BA21 3BB Tel: 01935 470600 Fax: 01935 470614	**Richard Salkeld**

SPECIALIST SERVICES

ASPERGER SYNDROME CONSULTANCY SERVICE

Manager: Patricia O'Connell

Broadway House, Broadway Park
Barclay Street, Bridgwater, Somerset, TA6 5YA

Tel: 01278 720211
Fax: 01278 720221

The team provides an advice and consultancy service in respect of individuals who have Asperger Syndrome, or who would be diagnosable with this condition, and their carers and families. Advice and consultancy can be offered to people with Asperger Syndrome, their carers, and professionals / agencies within and outside of the Trust.

The service can offer diagnostic assessments, individualised or group training (basic and enhanced) and expert supervision / support to individuals, carers and Trust teams. Members are part-time but are able to share care co-ordination with complex cases or co-work as appropriate.

A major part of the role is liaising with outside agencies developing / maintaining services for people with Asperger Syndrome.

LEARNING DISABILITY / MENTAL HEALTH LIAISON

Pat O'Connell is an Approved Social Worker specialising in working with people with Learning Disabilities and Mental Health problems.

She covers the west and east of the county providing an assessment and consultation service to other professionals in the Partnership and outside agencies, works with Learning Disabilities colleagues to undertake joint assessments and to develop services for people with Learning Disabilities, and also undertakes specialist Mental Health Act assessments of people with Learning Disabilities.

Tel: (01278) 720211

EATING DISORDERS

Manager: Alison Chisholm, Park Gate House

Eating Disorders Team, The Bridge Priory Health Park, Glastonbury Road, Wells, BA5 TH

Tel: 01749 836568
Fax: 01749 836601

The Eating Disorders Team supports community mental health and inpatient teams by offering advice on treatment and management of eating disorders, clinical supervision, psychological therapies, supporting local services and providing specialist assessment.

EMPLOYMENT SUPPORT SERVICE

Team Manager: Ed Gillam

In the Employment Support Service we aim to offer a bridge between the mental health service users in Somerset who would like paid work, local employers and other agencies such as JobCentre Plus.

The team supports service users to access open employment, on a full- or part-time basis, in the local job market. The service has adopted the Individual Placement and Support model, the key principles of which are: a clear focus on competitive employment; active job search; integration with mental health care (county-wide Community Mental Health Teams); responsiveness to user preferences, continuous and comprehensive assessment; time-limited support.

The service works closely with partner organisations such as JobCentre Plus, Westcountry Training and Consultancy Services, the Condition Management Programme, Adult Learning and Leisure and employers in the county, to actively promote the interests of service users who have experienced mental health difficulties and who wish to work.

We also offer the Pathfinder programme. This programme supports service users to find paid work within the Partnership Trust or the local health and social care community. This programme represents an opportunity for the Trust and statutory sector employers to demonstrate a commitment to employing mental health service users. Grahame Milroy also works with carers who wish to return to work, or to balance their work and needs as a carer if they are in work and finding it difficult to manage both roles.

Ed Gillam – Team Manager Wyvern Court, Southgate Park, Bridgwater
Mobile 07920 723781

South Somerset

Jo Goddard – Employment Specialist	Mobile	07901 518527
Stella Murphy – Employment Support Officer	Mobile	07917 133908
Martin Doyle – Employment Support Officer	Mobile	07900 164299

Somerset Coast

Michael Munt – Employment Specialist	Mobile	07770 645029
Laura Dalzell – Employment Support Officer	Mobile	07717 571739

Mendip

Jo Goddard – Employment Specialist	Mobile	07901 518527
Grahame Milroy – Employment Development and Support Officer	Mobile	07771 915674
Stella Murphy – Employment Support officer	Mobile	07917 133908

Taunton

Michael Munt – Employment Specialist	Mobile	07770 645029
Rhona Kelly – Employment Support officer	Mobile	07887 945093

FAMILY SUPPORT SERVICE

Provided by four locality - based multi-disciplinary teams. Members have been specifically trained to work with people who have experienced psychotic episodes and their families. They work collaboratively with families to meet their particular needs (e.g. to be better informed about symptoms or services, communicate more clearly or solve particular problems) in order to reduce stress in the family, with the aim of improving clinical outcome and preventing relapse.

Co-ordinators are:

Mendip:	Karen Carter (Phoenix House)
South Somerset:	Dorte Lucas (Holly Court)
Taunton:	Tim Reed (Park Gate House)
Somerset Coast:	Isobel Huggins (Broadway House)

SOMERSET TEAM FOR EARLY PSYCHOSIS (STEP)

The Somerset Team for Early Psychosis (STEP) is a specialist service designated for young adults (14-35 years) experiencing, or at high risk of developing, their first episode of psychosis. The aim of the service is to reduce the duration of untreated psychosis, minimise the risk of relapse and improve the prospect for recovery. Clients will usually remain on the service caseload for 3 years to help achieve these objectives. The service works closely with the existing mental health services; in many cases STEP will provide both care co-ordination and the bulk of psychosocial interventions, while in others some specialist interventions will be provided as part of a care plan administered by another team. Close local liaison is facilitated by the “hub and spoke” service structure.

In addition to providing a clinical service the team attempts to reduce the stigma associated with psychosis and promote the need for early assessment by providing training for professionals working in health, education and other sectors, as well as the general public.

Referrals should be made via the usual single points of entry for local mental health services, but the service also encourages direct enquiries. Please contact our team base in Taunton on 01823 346122 (Olive Tarrant, administrator) or 01823 346156 (Tim Reed, STEP manager) or contact the relevant senior STEP workers (Jane Andrews – Mendip; Nigel Perry – Somerset Coast, Dorte Lucas – South Somerset).

PLACEMENT SUPPORT TEAM

Tim Rowsell, based at Broadway House, manages the multi-disciplinary team which care co-ordinates and reviews people living in nursing, residential care and supported housing across the county.

The team provides a resource/advice to Trust staff regarding placements, and assists in making placements and providing support/advice to external providers of care and support.

FORENSIC TEAM

Manager: Patricia Blue

Wyvern Court**,** Southgate Park, Taunton Road,
Bridgwater, TA6 3LS

Tel: 01278 423361
Fax: 01278 456850

The team provides a service to clients who have a current diagnosable mental disorder, other than mental impairment, which in its nature is severe and enduring, and who are, or are thought to be, at serious risk of causing serious harm to others.

The team's main functions are to care co-ordinate a small caseload, and to provide support to Community Mental Health Teams and consultant medical staff. Team members care co-ordinate clients within secure services, or support others undertaking the role. They liaise with all levels of secure services, and work to develop appropriate local services.

MENTAL HEALTH AND SENSORY LOSS SERVICE

Social Worker, Mental Health and Sensory Loss: Tracy Murlis

Broadway House, Broadway Park,
Barclay Street, Bridgwater, TA6 5YA.

Tel: 01278 720214
Fax: 01278 720221

Tracy Murlis is a Social Worker who specialises in working with people with mental health issues who also experience sensory loss, and their carers and families. The service is countywide and extends across adult and older adult services with the aim of ensuring that service users are provided with appropriately accessible information and access to mental health services.

Services include: assessments of needs and risks; specialist assessment; advice to service users, carers and families, Partnership staff, service providers; care co-ordination in complex cases, particularly where there are Deaf/blind issues; partnership working to produce care plans that reflect and support both the mental health and sensory loss needs; provision of specialist equipment to enhance service users' living environments; awareness raising; signposting; contributing to policy and procedures.

Referrals can be made via Tracy Murlis (01278 720214), or Pat O'Connell (01278 720211).

PERSONALITY DISORDER NETWORK

The Personality Disorder Network
Psychological Therapies Service
Yeovil BA20 2BN

Tel: 01935 428420

The Personality Disorder Network is a developing service within Somerset Partnership NHS Foundation Trust. The core team comprises Liz Fawkes, liz.fawkes@sompar.nhs.uk Consultant CAT Psychotherapist & Trainer, who is the Trust Lead for Personality Disorders; Chris Gordon chris.gordon@sompar.nhs.uk, who is full-time Clinical Nurse Specialist in PD and Paul Hetherington paul.hetherington@sompar.nhs.uk who is Group Coordinator for PD.

The main aims of the service are to:

- Provide training, support and consultation
- Provide accessible information
- Develop front-line workers to provide services to service users and supervision consultation and advice to other front-line staff.
- Develop short-term service user education and training groups.

PSYCHOTHERAPY DAY PROGRAMME

The Psychotherapy Day Programme offers a 1-day a week programme of intensive group therapy for up to 12 women with Borderline Personality Disorder. The team of experienced therapists uses a range of movement, arts and talking therapies to help service users with this diagnosis to build self-confidence, self-knowledge and self-reflection.

The service operates in Yeovil and there are plans to develop a similar service in Taunton/Bridgwater in 2009. All referrals and enquiries should be addressed to Paul Hetherington – paul.hetherington@sompar.nhs.uk, Psychotherapy Day Programme Manager, Personality Disorder Service, c/o Psychological Therapies Service, Summerlands Site, Preston Road, Yeovil BA20 2BN. Tel: 01935 428420.

SUPPORT, TIME AND RECOVERY (STR) SERVICE

Team Manager: **Caroline McClean** Base: Broadway House

Tel: 01278 432000
Mobile:

The Support, Time and Recovery Service works countywide with service users in their own homes, enabling them to lead as ordinary lives as possible. STR workers work alongside multi-disciplinary teams to promote independent living; provide regular and practical support; help service users to gain access to resources; help identify early signs of relapse and to support service users with involvement with their treatment.

The STR teams are based at Holly Court, Yeovil; The Bridge, Mendip; Chantry House, Frome; Park Gate House, Taunton and Broadway House, Bridgwater.

RAPID INTERVENTION TEAM

Manager: Mark Addison

Fiveways Resource Centre
Ilchester Road, Yeovil, Somerset BA21 3BB

Tel: 01935 470600

E-mail: RapidInterventionTeam@sompar.nhs.uk

The Rapid Intervention Team provides a community based assessment and treatment service for users of the Somerset Learning Disabilities Services for whom mental health and/or challenging behaviour support needs may have:

a) Resulted in a specialist placement outside of their usual locality, which is no longer appropriate and where a return to a more local service could be supported.
b) Placed their current placement in imminent danger of collapse.
c) Required a specialist analysis of the necessary, additional care components to support continuing a placement.
d) Placed them or others at significant risk of harm to a level, judged by the community team, to require additional team resources.
e) Required support when in transition to the adult service for children's services,
f) Required a highly specialist child placement, within/out of county, and will require a similarly specialist adult placement.

Additionally, the Rapid Intervention Team will provide a consultation service to the Out of Area Treatment panel as required.

WYVERN COURT, WYVERN LINK & BURTON'S ORCHARD

Manager: **Colin Reynolds** (Wyvern Court)
Manager: **Tracey Jardine** (Burton's Orchard)

Southgate Park, Taunton Road, Bridgwater TA6 3LS
Wyvern Court: Tel: 01278 444921
Burtons Orchard Tel: 01278 431086

Wyvern Court, a specialist rehabilitation unit, provides a setting in which behavioural approaches are used to restore social and coping skills, enabling people to return to their homes or other suitable accommodation. Wyvern Link is a small, attached unit for longer-term clients requiring intensive support.

Burton's Orchard provides focussed rehabilitation to enable people to move back into the community and into independent living, having re-mastered previous skills.

CARERS' SERVICES

CAROLINE MEAD – Users' & Carers' Development Manager

Chantry House, Park Road, Frome, BA11 1EY
Tel: 01749 836606 Fax: 01749 836601 Mobile 07774 207458

Responsible for the development of services to support carers.

CARERS' ASSESSMENT WORKERS

The role of the Carers' Assessment Worker is to undertake the Needs Assessment of the RCPA for Carers, providing information and advice to carers whilst working with Care Co-ordinators to ensure the delivery of services and support to the carer. Carers can contact them directly.

Support available for carers includes information, courses, free carers' counselling, support groups, carers' breaks, and more. The Carers' Assessment Workers have full details.

SOMERSET COAST - ADULT SERVICES

Broadway House, Broadway Park, Barclay Street, Bridgwater TA6 5YA
Tel: 01278 720238 Fax: 01278 720201 Mobile: 07909 906811

David Bobbett

TAUNTON - ADULT SERVICES

Park Gate House, East Reach, Taunton, TA1 3EX
Tel: 01823 346118 Fax: 01823 330504
Mobile: (Pamela) 07738 187822 - (Chris) 07879 635408

Pamela Scott/Chris Winter

SOUTH SOMERSET - ADULT SERVICES

Holly Court, Summerlands, Preston Road, Yeovil, BA20 2BX
Tel: 01935 428420 Ex 256 Fax: 01935 411612
Mobile: 07738 898775

Jackie Murphy

MENDIP - ADULT SERVICES

The Bridge, Priory Health Park, Glastonbury Road, Wells, BA5 1TH
Tel: 01749 836597 Fax: 01749 836601 Mobile: 07738 898774

Sue Chappell

TAUNTON/SOMERSET COAST – OLDER PEOPLES SERVICES

Cranleigh House, Broadway Park, Barclay Street, Bridgwater TA6 5YA
Tel: 01278 720250 Fax: 01278 720251 Mobile: 07738 898747

Karen Godwin

YEOVIL/ MENDIP – OLDER PEOPLES SERVICES

Chantry House, Park Road, Frome, BA11 1EY
Tel: 01373 455814 Fax: 01373 455818
Mobile: 07909 87657

Jen Pain

CORPORATE SERVICES

All based at 2nd Floor, Mallard Court, Express Park, Bristol Road, Bridgwater, Somerset TA6 4RN (Tel: 01278 432000 Fax 01278 432009) *unless otherwise stated*

ASSISTANT DIRECTOR OF FINANCE (FINANCIAL MANAGEMENT) Hilary Corcoran Tel: 01278 432012	Day to day management of the Trust's financial function; lead on financial controls and procedures including Standing Financial Instructions and Standing Orders.
ASSISTANT DIRECTOR OF FINANCE (MANAGEMENT ACCOUNTS) Patrick Grubb **Tel: 01278 432049**	Day to day management of the Trust's management accounts function, including financial support to the clinical directorates.
CLINICAL EFFECTIVENESS TEAM	
CLINICAL GOVERNANCE MANAGER Andy Harewood Tel: 01278 432045 Email: Andrew.Harewood@sompar.nhs.uk **CLINICAL AUDIT LEAD** Kay Southway Tel: 01278 432052 Email: Kay.Southway@sompar.nhs.uk **LQIP CO-ORDINATOR** Amy Storey Tel: 01278 432033 Email: Amy.Storey@sompar.nhs.uk	The Clinical Effectiveness team encourages and promotes effective clinical and social care practice and other quality improvement initiatives. It is responsible for coordinating the development and auditing of agreed practice standards and local quality improvement plans (LQIPs). Anyone planning an audit or survey should contact the team for advice/support and assistance with data capture.
CLINICAL SYSTEMS MANAGER Sue Hales Tel: 01278 432050	Management of the Electronic Patient Record (RiO). Implementation of changes and developments, interpreting clinical and reporting requirements into system processes. Liaison with software suppliers, monitoring system performance and ensuring design specifications meet local and professional recording needs. Support to clinicians and managers in implementing new working practices as a result of changes/developments to RiO.

COMPLAINTS MANAGER Andy Jones Tel: 01278 432007	Managing and monitoring complaints.
CORPORATE GOVERNANCE TEAM	
Andy Jones, Corporate Governance Manager	Lead for health & safety; security management; risk management; legal services; untoward event reporting; Support to advocacy services.
Jean Glanville, Risk Manager	Risk Manager, oversees corporate and local Risk Registers, claims management, liaises with legal advisers, Serious Untoward Events management, Support to staff attending HM Coroners inquests, and provides untoward event reports. Supports the work of the Corporate Governance Manager.
Nick van der Bijl, Security Manager,	Provides specialist security advice to the Trust. Undertakes the function of Local Security Management Specialist (LSMS). Organises and undertakes protective security audits and reviews. Provides reports to the Counter Fraud and Security Management Service. Supports staff when attending Court. Liaison with the Police Service and security agencies. Administers the Trust ID badge provision.
DATA PROTECTION OFFICER Director of Finance, Information & Performance Tel: 01278 432000	Board level responsibility for Data Protection issues.
EMERGENCY PLANNING AND PANDEMIC INFLUENZA LEAD Andrew Sinclair Tele: 01278 720220	Leading on promoting emergency planning and business continuity management issues across the Trust
EQUALITY & DIVERSITY LEAD Andrew Sinclair Tel: 01278 720220	Leading on promoting equality and diversity issues across the Trust
FACILITIES MANAGER Nick Dean Tel: 01278 432060	Catering; laundry; cleaning services; waste management; food hygiene; pest control.
HEAD OF ESTATES AND FACILITIES Andy Hayes Tel: 01278 432063	Estates Management; property maintenance; fire safety (Nominated Officer).

HUMAN RESOURCES MANAGER Jane Redfern Tel: 01278 432076	Responsible for recruitment, terms and conditions of employment, advice on employment legislation, policies and procedures, staffing issues
HEAD OF INFORMATION David Nation Tel: 01278 432040	Responsible for ensuring submission of statutory returns; responsibility for IT procurement; management of Somerset Health Informatics service; support service development, performance management and information governance; support the ongoing use and development of the Electronic Patient Record (RiO), and ad hoc information requests. Data Protection, Access to Records and Freedom of Information requests should also be directed to the department.
LEARNING AND DEVELOPMENT MANAGER Jess Henry Broadway House Barclay Street Bridgwater Tel: 01278 720202	Responsible for the management of all Workforce Development functions:- Education and training (mandatory and elective) NVQs Workforce Planning
INFECTION CONTROL SERVICE Musgrove Park Hospital Tel: 01823 342611 Fax: 01823 344614	The Infection Control Department at Musgrove Park provides guidance and support in all aspects of infection control. Local lead, Andy Coles, is based at Holford Ward. Lead Director: Director of Operations.
INFORMATION AND RECORDS OFFICER Laurence Perrett Tel: 01278 432075	Lead officer for Freedom of Information Act 2000 and Data Protection/Access to Health records applications.
LIBRARY & KNOWLEDGE SERVICES MANAGER Annette Giles Musgrove Park Hospital Taunton Tel: 01823 343423 Library Enquiries Tel: 01823 368210 Library@sompar.nhs.uk	The Library network holds books, journals and electronic information resources for all Trust employees. Library staff are always available to assist with finding information.
MENTAL HEALTH LEGAL STRATEGIES MANAGER Bob Jones Bracken House, Chard Tel: 01460 67877 **MENTAL HEALTH ACT CO-**	Operation of the Mental Health Act and related mental health legislation in the Partnership. Provide professional consultation on legal matters and links to Trust and County Council solicitors. Responsible for policy development where mental health legislation is a critical factor. Provide training for all

ORDINATION MANAGER Nick Woodhead Mallard Court, Bridgwater Tel: 01278 432030 **MENTAL HEALTH ACT ADMINISTRATOR** Sylvia Cordy Acacia House, Summerlands Preston Road Yeovil, Somerset BA20 2BN Tel: 01935 428420 Fax: 01935 426144	Trust staff on the Mental Health Act 1983 and its related Code of Practice. Provide support for the approved mental health practitioner service.
PATIENT ADVICE AND LIAISON SERVICE OFFICER (PALS) Karen Howard-Grenville Tel: 01278 432022	Offers information, advice and support, and responds to concerns, suggestions or queries from patients, their families and carers, helping to sort out problems.
RESEARCH LEAD James Marriott Tel: 01278 432057 Amy Storey Research Governance Facilitator Tel: 01278 432033	Advice on research governance, liaison with the Local Ethics Committee. Coordinate communication to and from researchers and the Trust, including research approval. All research undertaken in the Trust must be approved by the Trust, via the research lead.
RISK MANAGER Jean Glanville Tel: 01278 720091	Risk management, legal advice, incident analysis
SAFEGUARDING CHILDREN **Nurses** Andy Coles (Mon- Wed) Tel: 07911 711737 Gareth Rowlands (Thurs/ Fri) Tel: 07748808959. **Doctor** Dr Ann Wolton Priory Health Park, Wells Tel: 01749 836561	Somerset Partnership NHS Foundation Trust is committed to promoting the welfare of children throughout the organisation. The identified professionals provide advice, training and consultation on child protection and general safeguarding children issues.

SPIRITUAL / RELIGIOUS SUPPORT	The Chaplaincy team provides spiritual and religious support for service users, their carers and members of the Trust's staff. This ranges from religious services (Christian) on a ward through to ensuring that those requiring the support of someone from another faith tradition or spirituality is put in touch with the appropriate person. Members of the Chaplaincy team also work with individuals upon referral from staff, and it is hoped to introduce a facility whereby service users can self-refer.

CONSULTANT PSYCHIATRISTS

NAME	BASE	TEL. NO.
DR C ABSOLON – Child & Adolescent psychiatry	Priory Health Park	01749 836561
DR W AHMED – General psychiatry & Rehabilitation	Rydon Ward	01823 368207
DR N AIREY – General psychiatry	Rydon Ward	01823 368207
DR J S BARNES –Challenging behaviour	Wyvern Court	01278 447470 or 01278 444923
DR J BARNETT – General psychiatry	Holly Court	01935 428420
DR R BROOK – General psychiatry	Rydon Ward	01823 368204
DR A COCKETT – Child and adolescent psychiatry	CAMHS Park Gate House, Taunton	01823 330510
DR G COX - Old age psychiatry	Chantry House	01749 836630
DR M J EALES – General psychiatry	Broadway House	01278 720258
DR R FILER- COOPER – General psychiatry (locum)	The Bridge	01749 836600
DR FATIN HUSSEIN – General psychiatry	Chantry House	01373 455841
DR S FRAZER – Learning Disabilities	Burton Place	01823 423126
DR J HEPPLE – Old age psychiatry & Psychological Therapy	Ridley House	01963 828440
DR A HOAR – General psychiatry	Rydon Ward	01823 333438
DR C JOHNSON – Liaison psychiatry	Taunton and Somerset Hospital	01823 342367
DR J KENNY – Old age psychiatry	Little Court/ Cranleigh House	01278 786876
DR A KNIGHT – General psychiatry	Phoenix Ward	01749 836618

NAME	BASE	TEL. NO.
DR S KOLOWSKI Old age psychiatry	Pyrland Ward	01823 368247
DR G LEMMENS – Child & Adolescent psychiatry	Petrel House,	01278 720275
DR J MANN – General psychiatry	Holly Court	01935 428420
DR D MARSHALL – General psychiatry	Belmont House	01278 792673
DR C MORTIMORE – General psychiatry	Bracken House	01460 67877
DR C NORTH – Child and Adolescent psychiatry	Orchard Lodge	01823 432211
DR R ORTON – General psychiatry	Holly Court	01935 428420
DR M PAFFORD – General psychiatry	Rydon Ward	01823 368204
DR I PORTER – Old age psychiatry	Cranleigh House	01278 720250
DR M QUENSTEDT – General psychiatry	Holly Court	01935 428420
DR S RAM – Learning Disabilities	Fiveways	01935 470600
DR J ROSSITER – Old age psychiatry	Pyrland Ward	01823 368246
DR B SESSA – Child & Adolescent psychiatry	Orchard Lodge	01823 432211
DR M SPENCER – General psychiatry	Stonecross House	01643 704971
DR T TROWER – Child & Adolescent psychiatry	Balidon Centre	01935 424511
Dr M UPTON – Old age psychiatry	Pyrland Ward	01823 368245
DR P VAN DRIEL - General psychiatry	The Bridge	01749 836618
DR N WARNER - Old age psychiatry	Magnolia Ward	01935 331578
DR A WOLTON – Child and Adolescent psychiatry	Priory Health Park	01749 836561